

# ***SMITH RV RENTAL POLICIES***

## ***Travel Trailer Rentals***

***Sales Tax: 10% of rental charges***

***Reservations: Must be made in our office either in person, by mail, or by fax. No reservations will be accepted by telephone.***

***DEPOSIT: A \$100.00 deposit is required at the time the reservation is made. When the trailer is picked up, we require an additional \$100.00 cash deposit and a signed credit card imprint (excluding American Express).***

***This is to cover damages and late fees. When the trailer is returned on time, clean and not damaged the entire deposit will be refunded and the credit card imprint voided.***

***CANCELLATIONS: Cancellation notices must be received 7 DAYS PRIOR to the reservation date in order to be refundable. IF NOT, THE \$100.00 DEPOSIT IS FORFEITED!!***

***INSURANCE: The renter must show proof of liability insurance and a valid drivers license since he is responsible while pulling the trailer. ALL DRIVERS MUST BE AT LEAST 25 YEARS OLD. This is a new requirement from our insurance company. If damage is incurred while hitched up to the trailer, you must turn the damages in to your liability insurance company. Customer is also responsible for damages to unit while not in transit.***

***PROPANE GAS: A tank of propane gas will be furnished to you at no charge. Renter will not be responsible for bringing the trailer back with a full propane tank. Renter assumes all responsibility for the use of the propane.***

**WIRING:** Rental trailers are equipped with electric brakes and a 7-way harness. All tow vehicles must be equipped with electric brake control units. If needed, we can install a 7-way plug and the brake control unit for your vehicle for a fee. If we are going to wire your vehicle, please allow ample time for this process. It can be done at the time of pick-up but only if you have scheduled this work in advance. To schedule this work and get an estimate, contact our service department.

**HITCH:** Your vehicle must be pulled with a 2" frame mounted receiver hitch. We will furnish a hitch head with equalizer bars.

**NOTE: ANY BREAKDOWNS OR EXPENSES THAT OCCUR BECAUSE OF ABUSE, MISUSE, OR NEGLIGENCE, WILL NOT BE REIMBURSED. DRIVE WITHIN THE SPEED LIMITS.**

**REPAIRS:** If it is necessary to have repairs during your trip, receipts and old parts must be returned to us for reimbursement. If repairs involve more than \$100.00, you must have prior approval for repairs, before reimbursement will be made. Call 940-389-2304 for assistance and approval.

**VIOLATIONS:** You are responsible for all parking or driving violations. You are responsible for reporting all accidents.  
**DO NOT DRINK AND DRIVE – OUR INSURANCE WILL NOT PAY.**

**SMOKING:** All units are non-smoking-smoking in units will result in \$75.00 charge.

**WEATHER:** Unfortunately we cannot control the weather, if you choose to return a unit early we are not able to reduce agreed fees.

**DEMONSTRATION AND CHECK OUT PROCEDURE:** Please be aware that it may take up to an hour to pick-up the trailer. Please allow time for us to go through the trailer and demonstrate the operation of it. You will be required to sign an inspection sheet citing the condition of the trailer. If you see something damaged, bring it to our attention and we will repair it or make a note of it so you will not be held responsible. "IT WAS LIKE THAT WHEN I GOT IT" will not be an acceptable excuse to keep from paying for damages if not noted on the inspection sheet.

***PAYMENT:*** Deposit and rent are payable in full in advance or at the time of pick-up. Rent will be charged for each night the unit is in the possession of the renter. Rental day ends at 4:00pm. Rental deposits that are made within 7 days of pick-up time must be paid by cash or credit card. ***NO REFUNDS WILL BE MADE FOR TRAILERS BROUGHT BACK EARLY*** because we have to make other rental reservations based on the dates that the renter said he would have the unit.

***EQUIPMENT:*** All travel trailers are equipped with an air conditioner, 2-way refrigerator, furnace, and stovetop and oven. They also have a full bathroom with shower. The wastewater holding tanks must be emptied and cleaned. We charge a \$25.00 fee if tanks are not dumped.

***MINIMUM RENTAL:*** There is a 4-night minimum on Memorial Day and Labor Day weekends. There is a 5 night minimum for rental that includes July 4<sup>th</sup>. The rest of the year there is a 3-night minimum.

***SMITH RV WILL FURNISH:***

*1 sewer hose*

*1 water hose*

*30/20 electric adapter*

*1 pkg. black tank treatment*

*1 roll tissue*

*Distribution hitch with sway controller*

*Note: longer than 3 days, renter is responsible for extras*